

## INFORMATION FOR ELECTRICAL CONTRACTORS & WHOLESALERS

# Hager Electro recalls 'mono' range of single module RCBO (combination RCD & MCB)

As a specialist provider of top quality electrical protection devices and solutions, Hager prides itself on the quality of our products and the safety of our customers.

A potential defect has been detected on Hager RCBO references AD310T, AD316T, AD320T & AD325T known as 'mono' resulting in a risk of electric shock.

Whilst the fault is very rare and estimated to affect only 0.15% of the products and in the absence of any serious incident, we have taken the voluntary decision to recall all of the products sold and installed in Australia and New Zealand.

### Products affected include:

AD310T - 1 module RCBO 10A 30mA  
AD316T - 1 module RCBO 16A 30mA  
AD320T - 1 module RCBO 20A 30mA  
AD325T - 1 module RCBO 25A 30mA

These products have been sold nationally from July 2010.  
No other Hager branded RCBO's are affected by this recall.

### Recall progress

The Recall was initiated in December 2012. Hager has contacted all known purchasers; Wholesalers and Electrical Contractors. Whilst a large proportion of the affected products have been identified and replaced, Hager will continue to support the recall for all units identified and replaced.

### Action required by contractors:

1. STOP installing the Recalled 'mono' product.
2. Return any stock of Recalled RCBOs to Hager for Replacement
3. Should you discover any installed Recalled RCBO;
  - Replace the Recalled RCBO with a suitable replacement
  - Retain the Recalled, Replaced RCBO
  - Register the installation details at [www.hagerelectro.com.au/6862.htm](http://www.hagerelectro.com.au/6862.htm)
4. Hager will provide compensation for each returned, recalled RCBO, based on the Terms and Conditions available upon registration.

Please visit [www.hagerelectro.com.au/6862.htm](http://www.hagerelectro.com.au/6862.htm) for more information or to register the location of RECALLED RCBO/s.

**ELECTRICAL SAFETY RECALL**

**Single module RCBO's (combination RCD & MCB)**  
**Hager 'mono' range**  
**AD310T, AD316T, AD320T & AD325T**

**Identification:**  
Products affected include:  
AD310T - 1 module RCBO 10A 30mA  
AD316T - 1 module RCBO 16A 30mA  
AD320T - 1 module RCBO 20A 30mA  
AD325T - 1 module RCBO 25A 30mA

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No other Hager branded RCBO's are affected by this recall.

**Hazard:**  
Risk of electrical shock.

**Action required:**  
Electrical wholesalers and electrical contractors are advised to stop selling and/or installing the above products and contact Hager Electro Pty Ltd to arrange return of their stock and/or replacement of the installed products.

Please visit [www.hagerelectro.com.au/6862.htm](http://www.hagerelectro.com.au/6862.htm) for more information or to register the location of RECALLED RCBO/s.

See [www.recalls.gov.au](http://www.recalls.gov.au) for Australia Product Recalls Information